General Information to the Supplier Portal

eCONN

MANN+HUMMEL Group

February 2017





MANN+HUMMEL Supplier Portal General introduction

MANN+HUMMEL has implemented the supplier portal eCONN (electronic connection) to improve communication and collaboration with suppliers worldwide.

eCONN is used to handle especially the following topics and activities:

- Supplier self-assessment and Supplier registration process
- Supplier Master Data Management
- Approved Supplier List
- Management of quality & environmental certificates
- Management of eSourcing and eRFQs (electronic request for quotation)
- Exchange of documents
- Access to the Vendor Rating System results

Detailed information please find in our supplier area of our homepage:

https://www.mann-hummel.com/en/corp/supplier-area/



MANN+HUMMEL Supplier Portal Supplier self-assessment

In case suppliers receive an invitation email they shall submit a completed supplier profile (master data & supplier questionnaire) before establishing a business relationship.

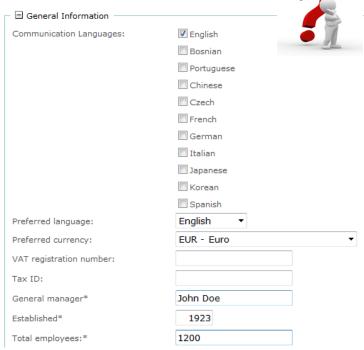
No matter if you are a new supplier or have business relations with MANN+HUMMEL for years:

Keep MANN+HUMMEL up-to-date! You will be asked for checking and updating your data regularly.

Further information can be found here:

https://www.mann-hummel.com/en/corp/supplier-area/supplier-portal-econn/

<u>General</u>





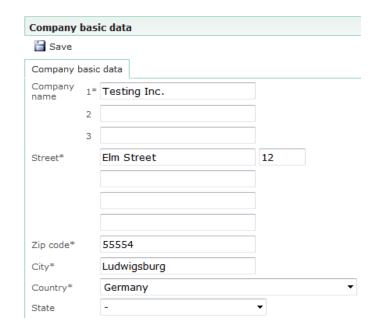
MANN+HUMMEL Supplier Portal Master data maintenance

Your company has moved or changed the corporate legal status? No problem!

Use **eCONN** to inform MANN+HUMMEL about these changes. An information via email, fax or phone isn't required any more.

Furthermore, you have the possibility to enter your company's contact person in **eCONN**. This ensures that MANN+HUMMEL always has the latest contact information of your company.

All suppliers of MANN+HUMMEL are classified in **eCONN** in the Approved Supplier List.





MANN+HUMMEL Supplier Portal Management of quality & environmental certificates

It is imperative for MANN+HUMMEL to be our customers' first choice in quality, service and innovation. As the quality of our purchased components has a significant impact on the performance of our MANN+HUMMEL products, we expect the same approach and enthusiasm from our suppliers.

As the master data of suppliers and required Quality and Environment certificates are managed through the supplier portal eCONN, all suppliers of MANN+HUMMEL are obliged to keep their latest certification(s) up-to-date. This includes the upload and update of required certificates, as well as the promptly notification in case certificates are revoked.

In case of any technical support or help for login and completing the questionnaire please contact support@pool4tool.com. For all other questions please contact the responsible purchaser at MANN+HUMMEL.

How to upload and update certificates in our supplier portal **eCONN** is described in the following manual:

https://www.mann-

hummel.com/fileadmin/user upload/supplier documents/Anleitungen fuer bestehende Lieferanten/Update Certificate and Questionnaires Manual EN V2.pdf



MANN+HUMMEL Supplier Portal eRFQ - electronic Request for Quotation



eCONN helps our worldwide locations to identify available and approved suppliers for a RFQ very easily.

They will be informed via email as soon as MANN+HUMMEL has decided to invite them to participate in an eRFQ. This means that the quote is sent via our internet-based supplier portal **eCONN**. Even though this is a standardized process you still have the flexibility to enter comments and add attachments.

Registered suppliers have the overview over all eRFQs which they have received from the MANN+HUMMEL group; they can easily handle all eRFQs at one place.

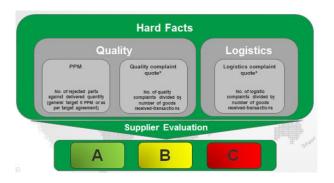
All relevant information is typically provided with each request. It needs to be considered and adhered to:

- 2D Drawings, 3D Drawings (transferred via SWAN)
- Specifications & Standards
- Contracts
- Cost breakdown
- Contact information (Purchasing, Design)



MANN+HUMMEL Supplier Portal Vendor Rating System (VRS)

In order to support the continual improvement processes at the supply base MANN+HUMMEL systematically evaluates the performance of its suppliers with regard to quality and delivery reliability.



The supplier evaluation is based on hard facts (PPM, quality complaint quote and logistics complaint quote) and results in an A-, B-, C-rating on Site and Corporate level. VRS also displays special status "CSL1/2" and "New Business on Hold", if applicable.

Ratings are calculated automatically every month and provided to the suppliers on the Supplier Portal eCONN. Suppliers are responsible to check their current ratings on a regular basis. MANN+HUMMEL expects the suppliers to work on continuous improvement and to act pro-actively. Therefore, any access to our portal is tracked (Login Tracking) and monitored.

The results of the evaluation will have an impact to the selection process of suppliers for future projects.

Detailed information you will find here:

https://www.mann-hummel.com/en/corp/supplier-area/supplier-portal-econn/quality-processes-requirementsinformation/



Thank you!



